

Sliding Fee Scale (SFS) Questions

1. What is the SFS (Sliding Fee Scale)?

The Sliding Fee Scale is available to patients who qualify based on their annual income and household size. Patients who earn up to 200% of the Federal Poverty Line, which is \$50,200 for a household of 4, qualify for services on the SFS. Payment will be requested at the time of service. Patients who are unable to pay may be asked to be put on a payment plan.

2. What types of income verification does Heritage Health Center accept for SFS eligibility?

Heritage Health Center requires patients to provide income verification documents for all earners in the household, to prove annual gross wages earned. Acceptable documents include W2's, pay stubs from the last two pay periods, most recent year's tax returns, SS/SSI/SSDI payment letters, and Unemployment benefit check stubs. In the event these standard documents cannot be provided, other documentation will be accepted. Patients may also complete a Statement of Survivability provided by HHC.

3. How much do services cost on the SFS?

Costs vary based on the service but medical visits cost as little as \$20 up to \$99 on the sliding fee scale; a mental health visit ranges from \$5 to \$25; and a lab or nursing visit is \$7 to \$20. Additional services and costs are available upon request.

4. How often do I need to complete the SFS paperwork?

We require patients to complete a new SFS application annually, or when their household or income situation changes.

5. What if I get insurance, can I still be on the SFS?

Yes, insured patients may apply for the SFS. All insurance plans are billed first. It is still recommended that patients who are able to get insurance obtain a plan, as the SFS is NOT insurance and only provides discounts for services at Heritage Health Center. Insurance plans will provide much greater coverage to patients and will cover patients at other Providers as well.